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CHANGE OF	Filing Date	December 17, 2003	
CORRESPONDENCE ADDRESS Application	First Named Inventor	DeAnn Hass	
μρμοιιστ	Art Unit	2877	
Address to: Commissioner for Patents	Examiner Name	Paula McCray	***
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lestronie Businese Center Wall Stop EP/C Gustomer Number Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Re: Customer Number 45965

Dear Sir:



We are assigned Customer Number 45965. The malling address associal ad with that Customer Number is as follows:

Technology & Intellectual Property Strategy (TIPS) Gro. 1 3 P.O. Box 1639 Los Altos, CA 94023-1639

The main Los Altos Post Office apparently hired a new P.O. Box clerk approximately two weeks ago, at which time our mall (usually quite voluminous) dropped to zero. Apparently, she was sending our mail back to the sender Indicating that i no had moved and had left no forwarding address.

We thought that we had this problem resolved with the Los Altos Post Clinica about a week ago, but our mall has again dropped to zero. We are continuing to work with the Post Office concerning this issue, but they may be continuing to send me il properly addressed to our P.O. Box back to the USPTO. Alternatively, the USPTO may have stopped sanding us our mail because it thought that we had moved and mad not left a forwarding address.

Since you have undoubtedly received mail erroneously returned by this postal employee, we wish to assure you that our mailing address has not char god and that you should continue to send correspondence to P.O. Box 1639. We also request that

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Page 2 of 2

you fax correspondence that may have been returned to you to us at our fax number 800-822-7095 and then re-mail any returned mail to us. 7 API 6 30

As you know, rnuch of the correspondence that was undoubtedly returned by you is of time-importance, and failure to timely respond could have an adverse effect of our client's rights.

Please don't hasitate to contact me should you have any questions. My teli: alrone number at work is 650-293-2255 and my cell number is 650-333-0180.

Thank you in advance for your assistance in this matter.

Sincerely yours,

Dall Illahaman